



TERMS AND CONDITIONS

COPYRIGHT

All designs are the property and copyright of TaylorLouiseDesign and may not be reproduced by the Client or any third party without prior written consent from TaylorLouiseDesign. Any improper or illegal use of the stationery, artwork or designs will be pursued. The Client is responsible for ensuring that any material provided for inclusion in their stationery does not breach any third party Copyright, and the Client indemnifies TaylorLouiseDesign against any action brought against the business in the event of any such breach.

BOOKING, INVOICING & PAYMENTS

To secure your date and the services you require for your event, we will take a £80 deposit for any hire items and a £50 deposit for any stationery items. Full payment is required for any purchase items such as signage.

This balance is *non-refundable* and would be deducted from your final balance. The deposit ensures your date is held and any paper samples, acrylic, etc can be ordered for your items.

The remaining balance is then required 3 months before your wedding date for hire items and the remaining payment for stationery items would be required before items are printed. If your event is within 3 months of booking in with us, then a full balance payment is required at time of booking for hire items.

Payments are currently accepted via our invoicing system Dubsado.

A signed hire agreement is required at booking for any hire items.

PRICING

Pricing is supplied to the Client by TaylorLouiseDesign during the enquiry process. Current pricing for the majority of products can also be viewed on TaylorLouiseDesign's website.

TaylorLouiseDesign reserves the right to amend pricing at any time.

PROOFS

All proofs will be uploaded to the Client via Email. The information included within the design is to be provided by the Client. As such, it is the responsibility of the Client to proof read and check the spelling, grammar, punctuation, the correctness of any information before approving the proof and giving TaylorLouiseDesign instruction to print.

TaylorLouiseDesign does not take responsibility for any designs which are signed off and subsequently printed with typing or layout errors and will therefore not be liable for any resulting costs. TaylorLouiseDesign therefore strongly advises that you check your stationery thoroughly before approval.

Please note that the colours that you see on your screen will vary from the printed results due to the difference between the digital display of colour on a lit screen and the colouring of ink on paper. We therefore cannot guarantee an exact match to a specific colour swatch. TaylorLouiseDesign strongly advises a dark ink colour of all text to ensure legibility. Should the Client insist on a lighter colour for text, TaylorLouiseDesign does not take responsibility for illegibility or printing issues that arise from the Client's decision.

Proofs will be provided to the Client in the design that they have chosen. Amendments to proofs should be made within a reasonable timeframe to ensure that the Client's order can be completed within their production slot. TaylorLouiseDesign does not accept responsibility for any orders that experience a delay in delivery due to untimely communication during the proofing process. Should a Client's amendment request be deemed by TaylorLouiseDesign as a significant, bespoke change to the chosen design, then additional charges may apply.

HANDFINISHING & EMBELLISHMENTS

Items such as hand-died silk ribbon, hand-assembled wax seals or any other product that requires hand finishing may vary due to their handmade nature. This is to be expected and is not deemed as faulty.

USAGE

TaylorLouiseDesign reserves the right to use your order for promotional purposes, including but not limited to; online through TaylorLouiseDesign's website and social media channels, and during wedding fayres, showcases and events.

When sharing the Client's order with others, the Client's name and wedding details (examples include, but are not limited to; the venue name and location, ceremony time and wedding date) may be visible in any imagery or footage. TaylorLouiseDesign will not clearly show the Client's contact information such as their address, email address or telephone number in interest of the Client's privacy.

CANCELLATION

In the case of full cancellation:

As TaylorLouiseDesign provides a personalised product that cannot be reused or resold, cancelled orders following the Client's approval of the final proof cannot be refunded. Should the Client choose to cancel their order entirely once design work has started and proofs have been exchanged but prior to final approval, then a 50% refund will be issued.

In the case of partial cancellation:

Should the Client choose to reduce the value of their order by cancelling pre-agreed items or make any other decisions that subsequently reduces the value of their order below their original balance paid, then the Client will be refunded for the value of cancelled items up to a maximum refund of 50% of the original order value. The Client remains liable for 50% of the original order value, despite the amount of items cancelled.

FORCE MAJEURE

TaylorLouiseDesign will not be liable if we are unable to operate our services as agreed due to events that are beyond our reasonable control. This may include, but is not limited to; act of God (such as, but not limited to, fires, explosions, earthquakes, drought, tidal waves and floods, epidemics and pandemics); loss of utilities (such as, but not limited to, electricity, gas, water); war, hostilities (whether war be declared or not), invasion, act of foreign enemies, mobilisation, requisition, or embargo; rebellion, revolution, insurrection, or military or usurped power, or civil war; contamination by radio-activity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel, radio-active toxic explosive, or other hazardous properties of any explosive nuclear assembly or nuclear component of such assembly; riot, commotion, strikes, go slows, lock outs or disorder; acts or threats of terrorism.

TERMINATION

TaylorLouiseDesign reserves the right to terminate this agreement with immediate effect if the Client is in breach of any of the terms or fails to make payment when due.

TaylorLouiseDesign reserves the right to cancel an order at any time.